

As a temporary employment agency (TEA) we have to face the fact that the incidence of occupational accidents is higher among temporary workers than permanent staff and that workers tend to be asked to complete their assignments in shorter time.

Under Spanish law (Law 31/1995 Spanish transposition of Council Directive 89/391/EEC), temporary workers should enjoy the same level of protection as permanent staff in the company where they are working. Temporary employment agencies should also guarantee medical care and training for its workers. Training should be adapted to suit each individual workplace. Each company should also inform the TEA about any relevant risks to workers.

”Continuous training...

The difficulty for TEA's to fulfil the legal requirements concerning temporary workers comes because of the need for flexibility and to be able to respond promptly to requests for workers. AGIO tries to fulfil its obligations by actively encouraging workers to participate in training programmes.

A number of manuals outlining various risks either from chemicals used by a company or from the nature of the physical work are available for employees. These are written in clear, concise language which can be readily understood. AGIO also runs a freephone line so that employees can telephone for further information.

value not only for the client but for the worker too. In all its centres, AGIO sets high standards for the protection of its workers. When a request for employees is received by the commercial department, AGIO asks for a detailed description of potential risks in the workplace and availability of protective equipment. Once a worker has been chosen for a particular job, he or she is given the specific occupational health and safety manual. The employee also has to fill in and return an evaluation test which is then looked at by AGIO's occupational risk prevention department. This department also provides telephone support for both workers and user companies.

... as a part of an integral and integrated prevention policy”

The occupational health and safety policy identifies two main goals which need to be achieved: firstly the quality of service, and secondly the added

Branch:

Temporary employment agency

No. of employees:

1.800

Products/Services:

Temporary work

Locations:

Various agencies in Spain