

GENERAL TECHNIC OTIS operates a policy which states that every single employee is to be included in matters of health and safety protection. In relation to this a safety manual and a safety charter have been drawn up. The company has also installed a remote control elevator monitoring system for the safety of its customers.

Easily understood procedures

The guidelines on health and safety protection are explained to every employee. There are also exact instructions on how to behave in hazardous situations. The guidelines are reviewed regularly so that they can be adapted to suit the day-to-day experiences and problems of employees. Furthermore, the company provides work sheets for the administration staff and field representatives. Detailed building site documents deal specifically with aspects of health and safety protection. All field representatives also receive pocket-sized memory cards as constant reminders on environmental protection issues. The company places special emphasis on the clear division of tasks and following instructions accurately as this helps to reduce conflict and stressful situations.

to improve their behaviour. This applies throughout the company structure including top level management.

Lower staff turnover

Owing to the various health and safety activities at GENERAL TECHNIC OTIS, the time lost due to illness has been reduced and is now only 2.8%. The commitment to WHP has also had a positive impact on the working atmosphere as well as the motivation and job satisfaction of employees. This has also cut staff turnover and increased productivity.



Branch:

Plant construction

No. of employees:

115

Products/Services:

Planning, production, installation and maintenance of elevators

Locations:

Howald

Miscellaneous:

Belongs to OTIS ELEVATOR Company of New Jersey

7.8% women,

92.2% skilled workers

The building sites are regularly inspected to see whether the safety standards and the occupational health and safety regulations are being observed. These inspections also serve to promote exemplary behaviour among the workforce. Employees who take risks are asked