GOOD PRACTICE AUSTRIA
Social Coaching

Contact person (NCO)

Name and organisation
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General information about the MOGP

Name of organisation and short description
ÖÖGKK (Upper Austrian Sickness Funds), Austrian employers insurance

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www.ooegkk.at

Information on the good practice ‘Social Coaching’

Aims
- Preventing employees of disability and early retirement.
- Reintegration after long-time sickness absence.
- Encouraging the return to work of chronically ill employees.

Target group
People, who need professional coaching or an adaptation of their workspace due to a physical or mental disability (including drug addiction).
Description
OÖGKK employs a high number of people suffering from chronic illness. Therefore three main activities are offered to manage resulting challenges: return-to-work talks, evaluation and adaptation of the workplace. These measures are not only limited to people with physical disabilities, but were also created for people with mental problems or employees who had stayed absent for a longer period of time due to long-time sickness.

Why is it a good practice?
- Focus on chronic illness.
- Any process and outcome data available.

Results
Evaluation
OÖGKK started “Social Coaching” in 1999. Since then it has changed on a marginal basis. Nowadays the social coaching is very similar to case management. The analysis of the triennial survey shows that people suffering from chronic illness feel accepted and integrated at the OÖGKK. The costs and benefits have been estimated but not calculated exactly.

Incentives for success
The OÖGKK fulfills the obligation of the BEinstG (law concerning employment of people with chronic illness) and therefore is not dedicated to pay a fee of 226 Euro per month.

Barriers for success
Not specified.